



Terms & Conditions of Service

1. Contractual Relationship

These terms of service constitute a legally binding agreement (the “Agreement”) between you and QUICK LINER PVT LTD., (Registration number X) (“QUICK LINER”, “we”, “us” or “our”), by which expression includes our legal representatives, administrators, successors-in-interest, permitted assigns and affiliates (“Affiliates”)

This Agreement governs your use of the QUICK LINER applications, website, call center and technology platform (collectively, the “QUICK LINER Platform”).

PLEASE READ THIS AGREEMENT CAREFULLY BEFORE ACCESSING OR USING THE QUICK LINER PLATFORM. IF YOU DO NOT AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT, YOU MAY NOT USE OR ACCESS THE QUICK LINER PLATFORM.

Your access and use of the QUICK LINER Platform constitutes your agreement to be bound by this Agreement, which establishes a contractual relationship between you and QUICK LINER. QUICK LINER may immediately terminate this Agreement with respect to you, or generally cease offering or deny access to the QUICK LINER Platform or any portion thereof, at any time for any reason without notice. Supplemental terms may apply to certain Services (as defined below), such as policies for a particular event, loyalty programme, activity or promotion, and such supplemental terms will be disclosed to you in connection with the applicable Services. Supplemental terms are in addition to, and shall be deemed a part of, this Agreement for the purposes of the applicable Services. Supplemental terms shall prevail over this Agreement in the event of a conflict with respect to the applicable Services.

QUICK LINER may amend this Agreement from time to time. Amendments will be effective upon QUICK LINER’s posting of an updated Agreement at this location or the amended policies or supplemental terms on the applicable Service. Your continued access or use of the QUICK LINER Platform after such posting constitutes your consent to be bound by this Agreement, as amended.

Our collection and use of personal information in connection with the QUICK LINER Platform is as provided in QUICK LINER’s Privacy Policy located at <https://www.QUICKLINER.pk>. QUICK LINER may provide to a claims processor or an insurer any necessary information (including your contact information) if there is a complaint, dispute or



conflict, which may include an accident, involving you and a third party provider and such information or data is necessary to resolve the complaint, dispute or conflict.

2. The QUICK LINER Platform

The QUICK LINER Platform provides a digital network which functions as a marketplace where persons (“Users”) who seek transportation services, the delivery of goods, products, restaurant meals, e-payment services, and/or logistics services (“Services”) can be matched with persons, including drivers “Transporters” who can provide the Services. Each User shall create a User account that enables access to the QUICK LINER Platform. Any decision by a User to make use of or accept Services is a decision made in such User’s sole discretion. Each Service provided by a Transporter or other third party provider to a User shall constitute a separate agreement between such persons.

Materials posted on the QUICK LINER Platform are not intended to amount to advice on which reliance should be placed. We therefore disclaim all liability and responsibility arising from any reliance placed on such materials by any visitor to the QUICK LINER Platform, or by anyone who may be informed of any of its contents. We aim to update the QUICK LINER Platform regularly and may change the content at any time. If the need arises, we may suspend access to the QUICK LINER Platform and the Services or close them indefinitely. Any of the material on the QUICK LINER Platform or the Services may be out of date at any given time, and we are under no obligation to update such material.

License.

Subject to your compliance with this Agreement, QUICK LINER grants you a limited, non-exclusive, non-sub-licensable, revocable, non-transferrable license to: (i) access and use the QUICK LINER Platform solely in connection with your use of the QUICK LINER Platform; and (ii) access and use any content, information and related materials that may be made available through the QUICK LINER Platform, in each case solely for your personal, non-commercial use. Any rights not expressly granted herein are reserved by QUICK LINER and QUICK LINER’s licensors.

Third Party Services and Content. The QUICK LINER Platform may be made available or accessed in connection with third party services and content (including advertising) that QUICK LINER does not control. You acknowledge that different terms of use and privacy policies may apply to your use of such third party services and content. QUICK LINER does not endorse such third party services and content and in no event shall QUICK LINER be



responsible or liable for any products or services of such third party providers. Additionally, Apple Inc., Google, Inc., and/or their applicable international subsidiaries and affiliates will be third-party beneficiaries to this contract if you access the QUICK LINER Platform using applications developed for Apple iOS or Android-powered mobile devices, respectively. These third party beneficiaries are not parties to this contract and are not responsible for the provision or support of the QUICK LINER Platform in any manner. Your access to the QUICK LINER Platform using these services or applications is subject to terms set forth in the applicable third party beneficiary's terms of service.

QUICK LINER Platform Ownership.

The QUICK LINER Platform and all rights therein are and shall remain QUICK LINER's property or the property of QUICK LINER's licensors. Neither this Agreement nor your use of the QUICK LINER Platform grant to you any rights: (i) in or related to the QUICK LINER Platform except for the limited license granted above; or (ii) to use or reference in any manner QUICK LINER's company names, logos, product and service names, trademarks or services marks or those of QUICK LINER's licensors without written consent from QUICK LINER.

Provision of the Services.

You acknowledge that portions of the Services may be made available under QUICK LINER's various brands or request options, including transportation request brands, the logistic request brands and the e-wallet brand. You also acknowledge that the Services may be made available under such brands or request options by or in connection with: (i) certain Affiliates; or (ii) independent third party contractors, including transportation network company drivers or holders of similar transportation permits, authorizations or licenses. It is at QUICK LINER's discretion which brands or request options are made available to you.

3. Use of the QUICK LINER Platform

User Accounts. In order to use most aspects of the QUICK LINER Platform, you must register for and maintain a User account ("Account"). Account registration requires you to submit

to QUICK LINER certain personal information, such as your name, address, mobile phone number, gender and age. You agree to maintain accurate, complete, and up-to-date information in your Account. Your failure to maintain accurate, complete, and up-to-date Account information may result in QUICK LINER's termination of this Agreement with you.



You agree to maintain the security and secrecy of your Account username and password at all times. You agree and understand that you are responsible for all activity that occurs under your Account, even as a result of loss, damage or theft of the device through which you access the QUICK LINER Platform.

User Requirements and Conduct.

The QUICK LINER Platform is not available for use by persons under the age of 18 and may only be used by individuals who can form legally binding contracts under applicable law. You may not authorize third parties to use your Account, You may not assign or otherwise transfer your Account to any other person or entity. You agree to comply with all applicable laws when using the QUICK LINER Platform, and you may only use the QUICK LINER Platform for lawful purposes. You will not, in your use of the QUICK LINER Platform, cause nuisance, annoyance, inconvenience, or property damage, whether to a Transporter, other third party provider or any other party. In certain instances, you may be asked to provide proof of identity to access or use the QUICK LINER Platform, and you agree that you may be denied access to or use of the QUICK LINER Platform if you refuse to provide proof of identity. Failure to comply with the terms of this section or of section 5 may result in our taking certain actions against you, including but not limited to: (i) immediate, temporary or permanent withdrawal of your right to use the QUICK LINER Platform (ii) legal action against you including proceedings for reimbursement of all costs on an (including, but not limited to, reasonable administrative and legal costs) resulting from the breach (iii) disclosure of such information to law enforcement authorities as we feel is necessary and/or (iv) immediate, temporary or permanent removal of any posting or material uploaded by you to our Service.

Promotions, Credits, Mobile and Referral Programs.

QUICK LINER, in its sole discretion, may make promotions available to any User or potential User and in the same way cancel or rescind promotions without notice or reason. These promotions, unless made to you, shall have no bearing whatsoever on your Agreement or relationship with QUICK LINER. QUICK LINER reserves the right to withhold or deduct credits or benefits obtained through a promotion in the event that QUICK LINER determines or believes that the redemption of the promotion or receipt of the credit or benefit was in error, fraudulent, illegal, or in violation of the applicable promotion terms or this Agreement.

As part of your User account, QUICK LINER may provide you with access to a feature in the QUICK LINER application which may allow you to: (i) manage or facilitate payment for Services; (ii) add and store pre-paid credit balance ("QUICK LINER Credit"); and/or (iii) transfer QUICK LINER Credit to or receive QUICK LINER Credit from other Users, against



payment of any applicable QUICK LINER Fees and subject to any limits on the number of transfers or the amount of QUICK LINER Credit you can send and/or receive, which Fees and limits may be modified by QUICK LINER from time to time.

When transferring QUICK LINER Credit balance to another User, the amount transferred and the applicable QUICK LINER Fees (if any) will be deducted from your User account balance and will be transferred to the other User. Once the request for the transfer of QUICK LINER Credit is completed, the transfer cannot be cancelled or otherwise reversed. You agree that in providing you with this feature, QUICK LINER is merely enabling the transfer of QUICK LINER Credit balance and is no way responsible for the actions of the individual Users, including the reason for which QUICK LINER Credit is transferred by or to you.

Communications.

By becoming a User, you agree to receive communications from us, including via e-mail, text message, calls, and push notifications. You agree that texts, calls or pre-recorded messages may be generated by automatic telephone dialing systems.

4. Charges and Payments

As a User, you agree to pay any amounts charged by QUICK LINER (the “QUICK LINER Fee”) and amounts charged by Transporters or other independent third party provider for providing Services to you (“Charges”). After you have received Services from a Transporter or other independent third party provider, QUICK LINER: (i) may facilitate your payment of the applicable Charges on behalf of the Transporter and (ii) may collect any applicable QUICK LINER Fee directly from you or, in the case of a cash payment, from the relevant Transporter. Payment of the Charges and QUICK LINER Fee in the above manner shall in all cases be considered the same as payment made directly by you to the Transporter or other independent third party provider or to QUICK LINER, as applicable. Charges and QUICK LINER Fees will be inclusive of applicable taxes where required by law, including any VAT or sales tax. Charges and QUICK LINER Fees paid by you are final and non-refundable, unless otherwise determined by QUICK LINER.

All Charges and QUICK LINER Fees are due immediately and payment will be facilitated by QUICK LINER using the preferred payment method designated in your Account, after which QUICK LINER or a Transporter, as applicable, will send you a receipt by email. If your primary Account payment method is determined to be expired, invalid or otherwise not able to be charged, you agree that QUICK LINER may, on its own behalf, use a secondary payment method in your Account, if available.



As between you and QUICK LINER, QUICK LINER reserves the right to establish, remove and/or revise QUICK LINER Fees at any time in QUICK LINER's sole discretion. Charges may also be varied or revised at any time without your consent. Further, you acknowledge and agree that Charges and QUICK LINER Fees applicable in certain geographical areas may increase substantially during times of high demand. QUICK LINER will use reasonable efforts to inform you of Charges and QUICK LINER Fees that may apply, provided that you will be responsible for Charges and QUICK LINER Fees incurred under your Account regardless of your awareness of such Charges or QUICK LINER Fees, as applicable, or the amounts thereof.

5. Restricted Activities

With respect to your use of the QUICK LINER Platform and your participation in the Services, you agree that you will not: (i) impersonate any person or entity (ii) stalk, threaten, or otherwise harass any person (including other Users making simultaneous use of the Service), or carry any weapons (iii) violate any law, statute, rule, permit, ordinance or regulation (iv) interfere with or disrupt the Services or the QUICK LINER Platform or the servers or networks connected to the QUICK LINER Platform (v) post information or interact on the QUICK LINER Platform or with respect to Services in a manner which is false, inaccurate, misleading (directly or by omission or failure to update information), defamatory, libelous, abusive, obscene, profane, offensive, sexually oriented, threatening, harassing, or illegal (vi) use narcotics or alcohol (vii) use the QUICK LINER Platform in any way that infringes any third party's rights, including but not limited to: intellectual property rights, copyright, patent, trademark, trade secret or other proprietary rights or rights of publicity or privacy (viii) post, email or otherwise transmit any malicious code, files or programs designed to interrupt, damage, destroy or limit the functionality of any computer software or hardware or telecommunications equipment or surreptitiously intercept or expropriate any system, data or personal information (ix) forge headers or otherwise manipulate identifiers in order to disguise the origin of any information transmitted through the QUICK LINER Platform (x) "frame" or "mirror" any part of the QUICK LINER Platform, without our prior written authorization or use meta tags or code or other devices containing any reference to us in order to direct any person to any other web site for any purpose (xi) modify, adapt, translate, reverse engineer, decipher, decompile or otherwise disassemble any portion of the QUICK LINER Platform or any software used on or for the QUICK LINER Platform (xii) rent, lease, lend, sell, redistribute, license or sublicense the QUICK LINER Platform or access to any portion of the QUICK LINER Platform (xiii) use any robot, spider, site search/retrieval application, or other manual or automatic device or process to retrieve, index, scrape, "data mine", or in any way reproduce or circumvent the navigational structure or presentation of the



QUICK LINER Platform or its contents (xiv) link directly or indirectly to any other web sites (xv) transfer or sell your User account, password and/or identification to any other party (xvi) discriminate against or harass anyone on the basis of race, national origin, religion, gender, gender identity, physical or mental disability, medical condition, marital status, age or sexual orientation (xvii) cause any third party to engage in the restricted activities above.

6. Disclaimer; Limitation of Liability; Indemnity DISCLAIMER.

THE QUICK LINER PLATFORM AND SERVICES ARE PROVIDED “AS IS” AND “AS AVAILABLE.” QUICK LINER DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, NOT EXPRESSLY SET OUT IN THIS AGREEMENT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IN ADDITION, QUICK LINER MAKES NO REPRESENTATION, WARRANTY, OR GUARANTEE REGARDING THE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY OR AVAILABILITY OF THE QUICK LINER PLATFORM, SERVICES OR ANY OTHER SERVICES REQUESTED THROUGH THE USE OF THE QUICK LINER PLATFORM, OR THAT THE QUICK LINER PLATFORM WILL BE UNINTERRUPTED OR ERROR-FREE. QUICK LINER AND ITS AFFILIATES DO NOT GUARANTEE THE QUALITY, SUITABILITY, SAFETY OR ABILITY OF CAPTAINS. YOU AGREE THAT THE ENTIRE RISK ARISING OUT OF YOUR USE OF THE QUICK LINER PLATFORM AND SERVICES, AND ANY SERVICE REQUESTED IN CONNECTION THEREWITH, REMAINS SOLELY WITH YOU, TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW. QUICK LINER and its Affiliates are not responsible for the conduct, whether online or offline, of any User, Transporter, or any other third party. You are encouraged to use a reasonable degree of sensibility and caution when interacting with other Users, Transporters or any other third party.

We are not required to procure insurance for, nor are we responsible for private belongings, including the loss of private belongings as a result of theft or snatching or because the belongings are left a vehicle.

You acknowledge that QUICK LINER may have its own insurance coverage from which you may benefit. In the event thereof, you agree to provide proper notification of an insurance claim and accept the benefit of any insurance service provided at your own risk and you hereby acknowledge that QUICK LINER is not acting as a broker in connection therewith, nor does it provide any guarantees, warranties or any other assurances in connection therewith. QUICK LINER and its Affiliates expressly disclaim any liability arising from the unauthorized use of your User account. Should you suspect that any unauthorized party



may be using your User account or you suspect any other breach of security, you agree to notify us immediately.

Location data provided by the QUICK LINER Platform is for basic location purposes only and is not intended to be relied upon in situations where precise location information is needed or where erroneous, inaccurate or incomplete location data may lead to death, personal injury, property or environmental damage. Neither QUICK LINER, nor its Affiliates nor any of its content providers, guarantees the availability, accuracy, completeness, reliability, or timeliness of location data tracked or displayed by the QUICK LINER Platform. Any of your information, including geolocational data, you upload, provide, or post on the QUICK LINER Platform may be accessible to QUICK LINER, selected partners and relevant Transporters.

LIMITATION OF LIABILITY.

QUICK LINER AND ITS AFFILIATES AND ITS PARTNERS SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOST DATA, PERSONAL INJURY OR PROPERTY DAMAGE RELATED TO, IN CONNECTION WITH, OR OTHERWISE RESULTING FROM ANY USE OF THE QUICK LINER PLATFORM OR SERVICES, EVEN IF QUICK LINER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. QUICK LINER AND ITS AFFILIATES AND ITS PARTNERS SHALL NOT BE LIABLE FOR ANY DAMAGES, LIABILITY OR LOSSES ARISING OUT OF: (i) YOUR USE OF OR RELIANCE ON THE QUICK LINER PLATFORM OR THE SERVICES OR YOUR INABILITY TO ACCESS

OR USE THE QUICK LINER PLATFORM OR THE SERVICES; OR (ii) ANY TRANSACTION OR RELATIONSHIP BETWEEN YOU AND ANY TRANSPORTER OR OTHER THIRD PARTY PROVIDER, EVEN IF QUICK LINER OR ITS AFFILIATES OR ITS PARTNERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. QUICK LINER AND ITS AFFILIATES AND ITS PARTNERS SHALL NOT BE LIABLE FOR DELAY OR FAILURE IN PERFORMANCE RESULTING FROM CAUSES BEYOND OUR REASONABLE CONTROL. YOU ACKNOWLEDGE THAT TRANSPORTER PROVIDING TRANSPORTATION SERVICES REQUESTED THROUGH SOME REQUEST BRANDS MAY OFFER RIDESHARING OR PEER-TO-PEER TRANSPORTATION SERVICES AND MAY NOT BE PROFESSIONALLY LICENSED OR PERMITTED. IN NO EVENT SHALL QUICK LINER'S AND/OR AN AFFILIATE'S AND/OR A PARTNER'S TOTAL LIABILITY TO YOU IN CONNECTION WITH THE QUICK LINER PLATFORM, THE SERVICES, ANY WEBSITE OR APPLICATION LINKED THERETO, ANY MATERIAL POSTED ON THE FOREGOING OR ACTS OR OMISSIONS OF OTHER PARTNERS FOR ALL DAMAGES, LOSSES AND CAUSES OF ACTION EXCEED TWO THOUSAND UNITED STATES DOLLARS OR EQUIVALENT AMOUNT IN ANOTHER CURRENCY.



THE QUICK LINER PLATFORM MAY BE USED BY YOU TO REQUEST AND SCHEDULE THE SERVICES WITH TRANSPORTERS BUT YOU AGREE THAT QUICK LINER, ITS AFFILIATES, AND OTHER PARTNERS HAVE NO RESPONSIBILITY OR LIABILITY TO YOU RELATED TO ANY SERVICE PROVIDED TO YOU BY TRANSPORTERS OTHER THAN AS EXPRESSLY SET FORTH IN THIS AGREEMENT. THE LIMITATIONS AND DISCLAIMER IN THIS SECTION 6 DO NOT PURPORT TO LIMIT LIABILITY OR ALTER YOUR RIGHTS AS A CONSUMER THAT CANNOT BE EXCLUDED UNDER APPLICABLE LAW.

Indemnity.

You agree to indemnify and hold QUICK LINER, its Affiliates, and other partners and their officers, directors, employees and agents harmless from any and all claims, demands, losses, liabilities, and expenses (including attorneys' fees) arising out of or in connection with: (i) your use of the QUICK LINER Platform and the Services or services or goods obtained through your use of the QUICK LINER Platform; (ii) your breach or violation of this Agreement or (iii) your violation of the rights of any third party, including Captains.

7. General Rules on Competitions, Contests and Giveaways

8. Dispute Resolution

Arbitration.

You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the breach, termination, enforcement, interpretation or validity thereof or the use of the QUICK LINER Platform or Services (collectively, "Disputes") will be settled by binding arbitration between you and any relevant Affiliate in your jurisdiction, or between you and QUICK LINER if no other Affiliate is incorporated in your jurisdiction, except that each party retains the right to seek injunctive or other equitable relief in a court of competent jurisdiction to prevent the actual or threatened infringement, misappropriation or violation of a party's copyrights, trademarks, trade secrets, patents or other intellectual property rights. You acknowledge and agree that you and QUICK LINER are each waiving the right to a trial by jury or to participate as a plaintiff or class in any purported class action or representative proceeding. Further, unless both you and the relevant Affiliate otherwise agree in writing, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of any class or representative proceeding. If this specific paragraph is held unenforceable, then the entirety of this "Dispute Resolution" section will be deemed void. Except as provided in the preceding sentence, this "Dispute Resolution" section will survive any termination of



this Agreement. This “Dispute Resolution” section applies to all Disputes (as defined below) between you and QUICK LINER and/or any of its Affiliates.

Arbitration Process and Rules.

Any dispute, conflict, claim or controversy arising out of or broadly in connection with or relating to the QUICK LINER Platform or this Agreement, including those relating to its validity, its construction or its enforceability (any “Dispute”) shall be first mandatorily submitted to mediation proceedings under the International Chamber of Commerce Mediation Rules (“ICC Mediation Rules”). If such Dispute has not been settled within sixty (60) days after a request for mediation has been submitted under such ICC Mediation Rules, such Dispute can be referred to and shall be exclusively and finally resolved by arbitration under the Rules of Arbitration of the International Chamber of Commerce (“ICC Arbitration Rules”). The ICC Rules' Emergency Arbitrator provisions are excluded. The Dispute shall be resolved by one (1) arbitrator to be appointed in accordance with the ICC Rules. The place of both mediation and arbitration shall be in the city in which the applicable Affiliate with which you have a Dispute has its registered office. The language of the mediation and/or arbitration shall be English, unless you do not speak English, in which case the mediation and/or arbitration shall be conducted in both English and your native language. The existence and content of the mediation and arbitration proceedings, including documents and briefs submitted by the parties, correspondence from and to the International Chamber of Commerce, correspondence from the mediator, and correspondence, orders and awards issued by the sole arbitrator, shall remain strictly confidential and shall not be disclosed to any third party without the express written consent from the other party unless: (i) the disclosure to the third party is reasonably required in the context of conducting the mediation or arbitration proceedings; and (ii) the third party agrees unconditionally in writing to be bound by the confidentiality obligation stipulated herein.

9. Other Provisions Choice of Law.

This Agreement is governed by and construed in accordance with the laws of the jurisdiction in which the relevant Affiliate is incorporated, without giving effect to any conflict of law principles, except as may be otherwise provided in supplemental terms applicable to your region. Claims of Copyright Infringement. Claims of copyright infringement should be sent to QUICK LINER at contact@quickliner.pk.

Notice.



QUICK LINER may give notice by means of a general notice on the QUICK LINER Platform, electronic mail to your email address in your Account, or by written communication sent to your address as set forth in your Account. You may give notice to QUICK LINER by written communication to QUICK LINER's email address at contact@quickliner.pk

General.

You may not assign or transfer your rights under this Agreement in whole or in part without QUICK LINER's prior written approval. You give your approval to QUICK LINER for it to assign or transfer its rights and obligations under this Agreement in whole or in part, including to: (i) a subsidiary or affiliate; (ii) an acquirer of QUICK LINER's equity, business or assets; or (iii) a successor by merger. No joint venture, partnership, employment or agency relationship exists between you, QUICK LINER or any Transporter as a result of the contract between you and QUICK LINER or use of the QUICK LINER Platform.

If any provision of this Agreement is held to be illegal, invalid or unenforceable, in whole or in part, under any law, such provision or part thereof shall to that extent be deemed not to form part of this Agreement but the legality, validity and enforceability of the other provisions in this Agreement shall not be affected. In that event, the parties shall replace the illegal, invalid or unenforceable provision or part thereof with a provision or part thereof that is legal, valid and enforceable and that has, to the greatest extent possible, a similar effect as the illegal, invalid or unenforceable provision or part thereof, given the contents and purpose of this Agreement. This Agreement constitutes the entire agreement and understanding of the parties with respect to its subject matter and replaces and supersedes all prior or contemporaneous agreements or undertakings regarding such subject matter.

SERVICES:

[]

FEES:

[]

PROMOTIONS:

[]



ACCEPTED _____

BY NAME:

ID :

DATE:

FOR AND BEHALF OF QUICK LINER PVT LTD

BY NAME:

ID :

DATE: